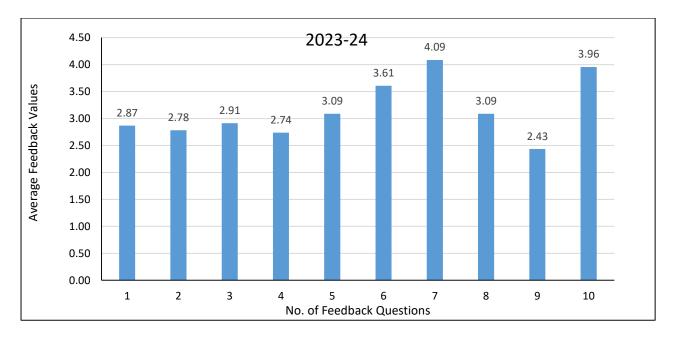
PARENTS FEEDBACK ACTION REPORT 2023-24

| 2023-24 | | | | | | |
|-----------|----------------------|--------------|---------|-----------|-------------------|-------------------|
| Questions | Very Dissatisfied | Dissatisfied | Average | Satisfied | Very Satisfied | Average Values |
| 1 | 1 | 5 | 14 | 2 | 1 | 2.87 |
| 2 | 1 | 6 | 13 | 3 | 0 | 2.78 |
| 3 | 0 | 9 | 7 | 7 | 0 | 2.91 |
| 4 | 1 | 8 | 10 | 4 | 0 | 2.74 |
| 5 | 4 | 2 | 10 | 2 | 5 | 3.09 |
| 6 | 0 | 1 | 7 | 15 | 0 | 3.61 |
| 7 | 0 | 1 | 4 | 10 | 8 | 4.09 |
| 8 | 1 | 2 | 14 | 6 | 0 | 3.09 |
| 9 | 0 | 15 | 6 | 2 | 0 | 2.43 |
| 10 | 0 | 1 | 7 | 7 | 8 | 3.96 |



Observations Based on the Faculty Feedback Questionnaire responses:

- 1. High level of satisfaction has been observed with the relevance of the course in inculcating lifelong learning and human ethics/values.
- 2. There is dissatisfaction seen as parents felt that the curriculum is not facilitating the overall holistic development of the student.
- 3. Parents were dissatisfied as the syllabus does not cover the most recent trends under the relevant topic.
- 4. Internal and University exam grading system of evaluation are effective and transparent as most parents were satisfied with it.
- 5. Majority of the parents agreed with the Relevance of the courses in enhancing entrepreneurship skills.

SWARRNIM SCHOOL OF MANAGEMENT COMMERCE AND LIBERAL ARTS

Suggestions received from Parent Members:

- 1. More subjects relevant to the course to be included.
- 2. More relevant subjects to be introduced as per student's interest.
- 3. More time to be given for doubt solving like one lecture.
- 4. Information to be given in a more simplified manner and in local language as we could not understand few technical terms.
- 5. More practice of using the computer should be given.
- 6. Certificate course to be introduced that can make students job ready.
- 7. Syllabus should cover the most recent and hot trends in the particular field and certificate courses should be introduced.

Suggested Actions:

- 1. Faculty with proficiency in minimum 4 languages and subject experts will be made available to give adequate information about the curriculum/syllabus of the program where the ward is enrolled.
- 2. Taking into account the dissatisfaction regarding the syllabus not covering the most recent trends under the relevant topic a provision will be made to introduce the most recent trends in the curriculum to be proposed in BOS 2024-25 will be signed.
- 3. A provision will be made to introduce several skill enriching certificate courses by industry experts.
- 4. Up to date relevant subjects and topics will be introduced.
- 5. A provision will be made to increase the computer lab hours to make the students more efficient in its usage.
- 6. Value added courses as per NEP2020 will be introduced in BOS 2024-25.

SWARRNIM SCHOOL OF MANAGEMENT COMMERCE AND LIBERAL ARTS